



Progress Report for 2014/15 Quality Improvement Plan

Measure/Indicator from 2014/2015	Current Performance as stated on QIP14/15	Target as stated on QIP 14/15	Current Performance 2015
% of times the actual length of stay matches the expected length of stay for select rehab patient groupings	Collecting baseline	50.00%	69.80%
Total Margin (consolidated) <i>% by which total corporate (consolidated) revenues exceed or fall short of total corporate (consolidated) expense, excluding the impact of facility amortization, in a given year.</i>	-1.94	0.00	-0.15
% of employees who report they would recommend Baycrest as a preferred place to work	71.00%	71.00%	71.70%
% of clients whose behavioral symptoms have worsened	4.70%	4.70%	2.50%
% of LTC residents with worsened bladder control during a 90 day period	12.80%	12.80%	11.57%
% ALC Days	13.20%	12.54%	12.20%
Number of ED visits per 100 LTC residents. <i>The transfer rate is being calculated by taking the total number of unplanned transfers to ED/acute care hospitals dividing it by the number of clients served in our Long Term Care Facility over a 12 month period multiplied by 100.</i>	Collecting baseline	53.30	43.80
% of clients satisfied with the care received from staff	94.10%	95.00%	98.50%

Measure/Indicator from 2014/2015	Current Performance as stated on QIP14/15	Target as stated on QIP 14/15	Current Performance 2015
Medication reconciliation at admission: The total number of patients with medications reconciled as a proportion of the total number of patients admitted to the hospital.	100.00%	100.00%	100.00%
CDI rate per 1,000 patient days: Number of patients newly diagnosed with hospital-acquired CDI, divided by the number of patient days in that month, multiplied by 1,000	0.09	0.13	0.03
% of LTC residents who had a pressure ulcer that recently got worse	3.10%	2.90%	3.10%
% of LTC residents who had a recent fall in the last 30 days	12.64%	12.00%	12.20%
% of LTC residents who were physically restrained	0.30%	0.30%	0.00%