

119 family members responded to the Quality of Life Survey in 2023



96%

families say that they can visit their family member when they choose



95%

families say that they trust staff to take good care of their family member



94%

families say that staff treat their family member with respect



94%

families say that they participate in care decisions



90%

families say that staff pay attention to their family member

We will continue to work on...

- ✓ Fostering meaningful relationships with other residents and with staff
- ✓ Ensuring mealtimes are pleasurable with a variety of meal choices
- ✓ Social engagement and meaningful activities
- ✓ Enhancing staff's communication with families