

103 residents responded to the Quality of Life Survey in 2023



86%

residents say they feel safe when alone



85%

residents say they can express their opinions without fear of consequences



82%

residents say they decide how to spend their time



82%

residents say they are treated with respect by staff



80%

residents say staff pay attention to them

We saw improvements compared to last year in the following areas:



Residents participating in meaningful activities



Residents being able to easily go outdoors



Residents spending time with like-minded residents

As recognized in the Quality Improvement Plan in 2023/24

We will continue to work on...

- ✓ Providing supports and services to live life the way residents want
- ✓ Ensuring a variety of meal choices served at the right temperature
- ✓ Maintaining the privacy of residents
- ✓ Fostering meaningful relationships with other residents