1.0 Policy Statement:
Loaner Pocket Talkers are kept in Audiology and are available for a short-term duration as specified in the procedure below.

2.0 Background:
Loaner PTs may be requested for the following reasons:

- To use as a relief while a client's hearing device is being repaired.
- To be used by clients who have no amplification and who may need or want amplification for a specific duration/event.
- To be tried by clients or families contemplating ordering the device.

3.0 Procedure:
- The Pocketalker (PT) will be provided to the requesting agent by a member of the Audiology staff.
- The staff member will enter the information into the Loaner book which is kept in the Audiology ALD room.
- The information will include the client's name, contact information, PT #, and date signed out.
- The PT will be on loan for no more than 2 weeks.
- Clients or their family will sign responsibility for the PT and leave a credit card number as a security deposit.
- Staff borrowing PTs are required to provide their cost center and GL numbers.
- If the PT is lost or broken, the credit card or cost center on file is used to purchase a replacement PT.
- Returned PTs will be signed in by a member of the Audiology staff.

4.0 Cross Reference Policies/Documents
Accessibility Policy
Loaner FM Policy
Sign Language Interpreter Services for Audiology Clients