

# Designated Public Sector Annual Status Report Template

**Baycrest Hospital**

**Annual Status Report**

Name of Organization

**Baycrest Hospital**

has established a multi-year

Name of Organization

accessibility plan to prevent and remove barriers to accessibility and to meet requirements under the *Accessibility for Ontarians with Disabilities Act* and the Integrated Accessibility Standards.

This Annual Status Report details the required annual update for (year) 2021 on the progress of measures taken to improve accessibility. The purpose of this report is to track our organization's progress and make the public aware of our initiatives.

This report is available online at [www.baycrest.org](http://www.baycrest.org)

To request an alternate format of this annual status report, please contact:

Name (last name, first name) \_\_\_\_\_

Email [webmaster@baycrest.org](mailto:webmaster@baycrest.org)

Telephone number 416-785-2500

ext. 6630

## Accessibility Accomplishments in (year) 2021

**General Accomplishments** . . . . .  Applicable  Not applicable

Enter in general initiatives related to accessibility that may or may not be directly related to a regulatory requirement or initiatives that don't fall within a particular standard.

- Accessibility compliance report was submitted
- Multi-Year Accessibility Plan was reviewed and updated

**Customer Service Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Customer Service Standards. For example, this can include training employees, updating/establishing policies, follow up on feedback received.

- Continued to administer and record completion rates of AODA and human rights training courses for all employees

**Information and Communications Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Information and Communications Standards. For example, this can include creating accessible documents, updating websites to meet accessibility requirements, developing new policies to ensure information/documents are provided in alternate formats, follow up on feedback.

- Updated internet websites and web content to conform with World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, at Level AA where required
- Facilitated accessible communication supports upon request

**Employment Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Employment Standards. This can include, for example, accommodating all candidates during the recruitment process and employment life cycle, steps taken to ensure accommodation plans and ensuring employees have accessible emergency information.

- Continued to notify employees about the availability of accommodation for applicants with disabilities in the recruitment process.
- Continued to provide accommodations throughout the recruitment processes and over the course of employment

**Transportation Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Transportation Standards. This can include, for example, installing signage for priority seating, training staff on appropriate use of a vehicle's accessibility features.

N/A

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**Design of Public Spaces Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Design of Public Spaces Standards. This can include, for example, installing accessible playgrounds, tactile walking surface indicators and establishing design guidelines that take into account accessibility.  
[-Continued to provide adequate notice when maintenance occurs](#)

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**Summary of Consultations** . . . . .  Applicable  Not applicable

All designated public sector organizations must establish, review and update multi-year accessibility plans in consultation with persons with disabilities and, when applicable, with a municipal accessibility advisory committee. All municipalities with 10,000 and more residents must establish an accessibility advisory committee. Obligated organizations are also required to consult with the public and persons with disabilities when building new trails and outdoor play spaces. Use this section of the report to outline any consultation that took place during the year.

[Baycrest is dedicated to the achieving the initiatives outlined in its 2021-2026 Multi-Year Accessibility Plan](#)

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**Next Steps**

What will be the focus of the new year? Highlight key upcoming initiatives.

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**Customer Service Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Customer Service Standards. For example, this can include training employees, updating/establishing policies, follow up on feedback received.

[-Continued to administer and record completion rates of AODA and human rights training courses for all Baycrest employees and volunteers](#)

**Information and Communications Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Information and Communications Standards. For example, this can include creating accessible documents, updating websites to meet accessibility requirements, developing new policies to ensure information/documents are provided in alternate formats, follow up on feedback.

[-Facilitated accessible communication supports upon request](#)

**Employment Accomplishments** . . . . .  Applicable  Not applicable

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[-Continued to notify employees and the public about the availability of accommodation for applicants with disabilities in the recruitment process](#)

[-Continued to provide accommodations throughout the recruitment processes and over the course of employment](#)

**Transportation Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Transportation Standards. This can include, for example, installing signage for priority seating, training staff on appropriate use of a vehicle's accessibility features.

[N/A](#)

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[-Continued to provide adequate notice when maintenance occurred, including information about alternatives](#)

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**Summary of Consultations** . . . . .  Applicable  Not applicable

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