

Quality Improvement Plan 2021-22

Apotex, Jewish Home for the Aged: Long-Term Care

Each year, we develop a Quality Improvement Plan (QIP) to identify the key improvement priorities and steps we are committed to take to ensure our residents receive exceptionally high quality care.



MANAGE RESPONSIVE BEHAVIORS

Responsive behaviors refer to actions, words or gestures by a person living with dementia in response to frustration or confusion in their social and physical environment. They are the result of changes in the brain affecting memory, judgement, orientation, mood and behavior.

Our goal is to continue to implement resident-centred behavior care plans and clinical interventions to reduce the number of residents exhibiting worsening responsive behaviors.



PROTECT RESIDENTS FROM HARM

A pressure ulcer is damage to the skin and/or tissue below the skin. Age, medications and certain health issues can contribute to weakening the skin.

Our goal is to prevent the worsening of pressure ulcers through routine monitoring, individualized care planning and appropriate referrals to the wound care specialist.



IMPROVE RESIDENT EXPERIENCE WHILE ADDRESSING SOCIAL ISOLATION

The COVID-19 pandemic has had a tremendous impact on residents' quality of life, in particular their social life and connections in the home.

Our goal is to find new and innovative ways to build strong relationships between residents and with staff while introducing new models for recreational programming.



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