**Hospital Progress Report, 2022/23 Performance**

| **Measure/Indicator** | **Source / Reporting Period** | **Baseline Performance** | **2022-23 Target** | **2022-23 Performance** | **Status of Change Ideas\*** |
| --- | --- | --- | --- | --- | --- |
| 1. Percentage of clients surveyed who respond positively (“always” or “most of the time”) to the question:   *When you were admitted here, did you get the information you needed?* | In-house survey  **January 1 – December 31, 2022** | 76%  (Calendar Years 2019-2021) | 80% | 81.5% | 1 out of 3 change ideas implemented as planned |
| 1. Stage 2+ pressure injury incidence rate on Complex Continuing Care (CCC) units | Prevalence and incidence (P&I) studies – CCC units  **Q1 – Q3 Fiscal Year 2022-23** | 0.28  (Q1-Q3 FY 2021-22) | 0.18 | 0.25 | 2 out of 3 change ideas implemented as planned |
| 1. Number of workplace violence incidents reported by hospital workers (as defined by the *Occupational Health and Safety Act*) within a 12-month period | Local data collection  **January 1 – December 31, 2022** | 100  (Calendar Year 2021) | 120 | 119 | 3 out of 4 change ideas implemented as planned |
| 1. Percentage of clients discharged from the Psychiatric Day Hospital (PDH) for whom interdisciplinary summaries were sent to the primary care provider within two weeks of discharge | Local data collection  **Q3 (October 1 – December 31, 2022)** | Collecting Baseline | 80% | 100% | 4 out of 4 change ideas implemented as planned |
| 1. Number of patients with Service Interruption due to delirium (Service Interruptions occur when service is temporarily suspended due to a change in the patient’s health status) | Local data collection (High Tolerance Rehabilitation – 7 West)  **Q1 to Q3 Fiscal Year 2022-23** | Collecting Baseline | N/A | 0 | 3 out of 5 change ideas implemented as planned |
| 1. Percentage of admitted patients who have documented discussions about their goals of care in their medical record, within six weeks of admission or re-admission (returning from acute care) | Local data collection (CCC – 6 East)  **Q1 to Q3 Fiscal Year 2022-23** | Collecting Baseline | N/A | 95% | 4 out of 4 change ideas implemented as planned |

**\*Note:** *additional change ideas completed; however, they were completed outside of anticipated timelines*