

# Quality Improvement Plan 2021-22

Baycrest Hospital



[baycrest.org](http://baycrest.org)

Each year, we develop a Quality Improvement Plan (QIP) to identify our key improvement priorities and the steps we are committed to take to ensure high quality care for our patients and their families.



**PROVIDE EXCEPTIONAL CLIENT AND FAMILY CENTRED CARE**

Our goal is to ensure patients and their families are involved in decisions about their care and treatment.



**PROTECT OUR PATIENTS FROM HARM**

Our goal is to keep our patients free from harm by preventing new or worsening pressure injuries which can have a significant impact on a patient's quality of life.



**KEEP OUR WORKPLACE SAFE**

Our goal is to create a workplace that encourages reporting of workplace violence incidents to inform ongoing prevention and safety initiatives.



**SYSTEM PARTNERSHIP**

Our goal is to continue to collaborate with other organizations and health care providers to identify innovative ways to improve access to the care our community needs.



**ENSURE TIMELY AND EFFICIENT TRANSITIONS**

Our goal is to continue to improve the timeliness of discharge summaries sent to community care providers following a patient's discharge from an inpatient unit or day hospital program.

