

2021 Apotex Resident Quality of Life Survey Results

87 residents responded to the Quality of Life survey in 2021



86% of the responses to survey questions improved compared to last year



85% of residents said they are treated with respect by the staff



83% of residents said they get the health services they need



79% of residents said that their room and bathroom are kept clean and tidy



72% of residents said that their laundry is returned in a timely manner

We will continue to work on....

- ✓ Food variety and presentation
- ✓ Mealtime experience
- ✓ Delivering religious activities that have meaning to you
- ✓ Fostering meaningful relationships with other residents and with staff
- ✓ Resident choice and decision making
- ✓ Social engagement and activities

Thank you for the feedback!