

March 11, 2015

Dr. William Reichman
President and Chief Executive Officer
Baycrest Centre for Geriatric Care
3560 Bathurst Street
Toronto, ON M6A 2E1

Dear Dr. Reichman,

Re: 2013-16 Long-Term Care Home Service Accountability Agreement

When Toronto Central Local Health Integration Network ("the LHIN"), and your organization entered into a service accountability agreement for a three-year term effective April 1, 2013 (the "LSAA"), the performance indicators for 2015/16 were replicated based on 2013/14 planning assumptions. The LHIN would now like to update the LSAA to include new indicators, targets and standards for 2015/16 fiscal year to Schedule D.

Subject to your agreement, the LSAA will be amended with effect April 1, 2015, by adding the amended Schedule D that is included in Appendix 1 to this letter.

To the extent that there are any conflicts between the current LSAA and this amendment, the amendment will govern in respect of the Schedule D. All other terms and conditions in the LSAA will remain the same.

Please indicate your acceptance of, and agreement to this amendment, by signing below and returning one copy of this letter to Kelly Cronin-Cowan, Administrative Assistant, Performance Management **by March 31, 2015**. If you have any questions or concerns please contact Gillian Bone at Gillian.Bone@lhins.on.ca or 416-969-3322.

Toronto Central LHIN appreciates your collaboration during this 2015/16 LSAA indicator refresh process. We look forward to our continued work together.

Sincerely,



Camille Orridge
Chief Executive Officer

c: Jeffrey Blidner, Chair, Baycrest Centre for Geriatric Care
Angela Ferrante, Board Chair, Toronto Central LHIN
Bill Manson, Senior Director, Performance Management, Toronto Central LHIN
Gillian Bone, Senior Consultant, Performance Management, Toronto Central LHIN

encl.: Appendix 1 – Schedule D

re: Amendment of 2013-16 LSAA for 2015/16

AGREED TO AND ACCEPTED BY:

Baycrest Centre for Geriatric Care

By:

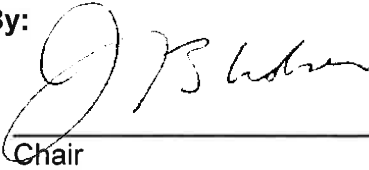


William Reichman, President and Chief Executive Officer
I have the authority to bind Baycrest Centre for Geriatric Care

2015-03-31

Date

And By:



Chair

I have the authority to bind Baycrest Centre for Geriatric Care

2015-03-31

Date

APPENDIX 1

Schedule D – Performance

1.0 Performance Indicators

The HSP's delivery of the Services will be measured by the following Indicators, Targets and where applicable Performance Standards. In the following table:

n/a means 'not-applicable', that there is no defined Performance Standard for the indicator for the applicable year.

INDICATOR CATEGORY	INDICATOR P=Performance Indicator E=Explanatory Indicator	2015/16	
		Performance	
		Target	Standard
Organizational Health and Financial Indicators	Total Margin (P)	> = 0	n/a
	Debt Service Coverage Ratio (P)	> = 1.0	n/a
Coordination and Access Indicators	Average Long-Stay Occupancy / Average Long-Stay Utilization (E)	n/a	n/a
	Wait Time from CCAC Determination of Eligibility to LTC Home Response (E)	n/a	n/a
	Long-Term Care Home Refusal Rate (E)	n/a	n/a
Quality and Resident Safety Indicators	Percentage of Residents Who Fell in the Last 30 days (E)	n/a	n/a
	Percentage of Residents Whose Pressure Ulcer Worsened (E)	n/a	n/a
	Percentage of Residents on Antipsychotics Without a Diagnosis of Psychosis (E)	n/a	n/a
	Percentage of Residents in Daily Physical Restraints (E)	n/a	n/a

Schedule D – Performance

2.0 LHIN-Specific Performance Obligations

- Participate in applicable initiatives endorsed by the Sector Table and approved by TC LHIN.
- Adopt eHealth and Information Management initiatives that encompass both provincial and local level priorities as identified by TC LHIN.
- Participate in the TC LHIN Quality Table initiatives, including compliance with reporting requirements and participating in sector specific quality improvement efforts.
- Participate in TC LHIN initiatives related to the development and implementation of both local and regional Health Link initiatives.
- Continue to actively support TC LHIN health equity initiatives with the expectation that HSPs participate in the implementation of related initiatives, including collection of socio-demographic data.