Profile of a Baycrest Partner

- Compassionate and respectful
- Professional, reliable and punctual
- Accountable and works well in a team environment
- Willing to learn new skills and follow direction
- Open-minded, constructive and creative

Application Process

1. Complete and submit the attached application form or online www.baycrest.org/care-partners

2. The Client and Family Centred Care office will contact you to schedule an interview.

3. Complete program registration requirements

4. Attend orientation day (dates to be announced)

To learn more, visit:
http://www.baycrest.org/care-partner

or call:
Paula Tohm
416-785-2500 ext. 2919

Email: ClientRelations@baycrest.org

Working Together to Continue to Improve Baycrest

Do you have the Right Stuff to be a Baycrest Client and Family Partner?

3560 Bathurst Street
Toronto, ON  Canada
M6A 2E1
What is a Baycrest Client and Family Partner?

Baycrest is committed to developing a more client and family centred care approach across the entire organization.

Client and Family-Centred Care is an approach to the planning, delivery and evaluation of health and long-term care that is grounded in mutually beneficial partnerships among clients, families and healthcare providers.

A Baycrest Client and Family Partner provides the perspective of clients and families, in collaboration with staff and care providers, partner to contribute to making Baycrest a more client and family centred care environment and experience.

To achieve this outcome, Baycrest Client and Family Partners will be offered opportunities to provide their perspectives and offer their views on a wide range of the organization’s initiatives, programs, services and policies.

Partners will be able to participate in ways that best match their interests, experiences, and availability. Some of the committees that Partners can participate in include: Quality of Care Committee, Staff Recruitment Panels and Emergency Preparedness.

Becoming a Client and Family Partner

It is important for prospective Partners to clearly understand the program criteria to ensure a fulfilling and beneficial match can be made. After reviewing the program expectations, if you are both willing and able to help with this important undertaking we would welcome your application to become a Partner.

Program Expectations

Baycrest Experience - All client and Family Partners are expected to have a personal relationship or connection with Baycrest within the past two years, and/or live in the community.

Time Commitment - All Partners will be asked to commit to partnering for a minimum of two years. We expect that every Partner will be involved with at least one committee or one ongoing project. Note that most of the available roles require Partners to be available during business hours, Monday to Friday.

TC/Communicable Disease Surveillance Program - Baycrest follows the Public Hospitals Act (O. Reg. 965) which requires that hospital bylaws must establish and provide a health surveillance program. Prior to placement, you need to provide documentation that your immunization status meets the requirements of the Baycrest TB/Communicable Diseases program.

Influenza Vaccination - Please refer to Baycrest’s Influenza Vaccination and Outbreak Management Policy.