

## Profile of a Baycrest Partner

- ❖ Compassionate and respectful
- ❖ Professional, reliable and punctual
- ❖ Accountable and works well in a team environment
- ❖ willing to learn new skills and follow direction
- ❖ Open-minded, constructive and creative



## Application Process

1. Complete and submit the attached application form or online [www.baycrest.org/care-partners](http://www.baycrest.org/care-partners)
2. The Client and Family Centred Care office will contact you to schedule an interview.
3. Complete program registration requirements
4. Attend orientation day (*dates to be announced*)

To learn more, visit:

<http://www.baycrest.org/care-partner>

or call:

Paula Tohm  
416-785-2500 ext. 2919

Email: [ClientRelations@baycrest.org](mailto:ClientRelations@baycrest.org)

## Do you have the Right Stuff to be a Baycrest Client and Family Partner?



*Working Together  
to Continue to Improve  
Baycrest*



ACCREDITED WITH  
EXEMPLARY STANDING  
ACCREDITATION  
AGREEMENT  
CANADA

3560 Bathurst Street  
Toronto, ON Canada  
M6A 2E1

## *Do you have the Right Stuff to be a Baycrest Client and Family Partner?*

### **What is a Baycrest Client and Family Partner?**

Baycrest is committed to developing a more client and family centred care approach across the entire organization.

Client-and Family-Centred Care is an approach to the planning, delivery and evaluation of health and long-term care that is grounded in mutually beneficial partnerships among clients, families and healthcare providers.

A Baycrest Client and Family Partner provides the perspective of clients and families, in collaboration with staff and care providers, partner to contribute to making Baycrest a more client and family centred care environment and experience.

To achieve this outcome, Baycrest Client and Family Partners will be offered opportunities to provide their perspectives and offer their views on a wide range of the organization's initiatives, programs, services and policies.

Partners will be able to participate in ways that best match their interests, experiences, and availability. Some of the committees that Partners can participate in include: Quality of Care Committee, Staff Recruitment Panels and Emergency Preparedness.



### **Becoming a Client and Family Partner**

It is important for prospective Partners to clearly understand the program criteria to ensure a fulfilling and beneficial match can be made. After reviewing the program expectations, if you are both willing and able to help with this important undertaking we would welcome your application to become a Partner.

### **Program Expectations**

*Baycrest Experience* – All client and Family Partners are expected to have a personal relationship or connection with Baycrest within the past two years, and/or live in the community.

*Time Commitment* – All Partners will be asked to commit to partnering for a minimum of two years. We expect that every Partner will be involved with at least one committee or one ongoing project. Note that most of the available roles require Partners to be available during business hours, Monday to Friday.

*TC/Communicable Disease Surveillance Program* – Baycrest follows the Public Hospitals Act (O. Reg. 965) which requires that hospital bylaws must establish and provide a health surveillance program. Prior to placement, you need to provide documentation that your immunization status meets the requirements of the Baycrest TB/Communicable Diseases program.

*Influenza Vaccination* - Please refer to Baycrest's Influenza Vaccination and Outbreak Management Policy.