

**107 family members responded to the Quality of Life Survey in 2022**



**97%**

of families responded that  
staff communicate with them  
in a way that is respectful



**96%**

of families responded  
that staff treat them  
with respect



**94%**

of families responded that  
the Apotex provides a safe  
and secure environment for  
the resident



**95%**

of families responded that  
they can visit the resident  
when they choose



**93%**

of families responded that  
the home has a clean and  
pleasant environment

## **We will continue to work on...**

- ✓ Fostering meaningful relationships with other residents and staff
- ✓ Resident choice and decision making
- ✓ Social engagement and meaningful activities
- ✓ Communicating recreational programs to families
- ✓ Providing residents with access to outdoor spaces