105 residents responded to the Quality of Life Survey in 2022

- 81% of residents said their privacy is respected
- 81% of residents said they feel safe when they are alone
- 76% of residents said staff treat them with respect
- 72% of residents said that their room and bathroom are kept clean and tidy

We saw improvements compared to last year in the following areas:

- Residents decide when they go to bed
- Residents getting their favourite foods
- More meal variety and residents enjoying meal times
- Residents can express their opinions without fear of consequences
- Staff knowing the story of the residents’ life
- Residents participating in meaningful activities, including on evenings and weekends, as well as participating in religious activities that have meaning to the residents

We will continue to work on:

- Fostering meaningful relationships with other residents and staff
- Social engagement and meaningful activities
- Resident choice and decision making
- Providing residents with access to outdoor spaces