

2022 Apotex Resident Quality of Life Survey Results

105 residents responded to the Quality of Life Survey in 2022



81%

of residents said their
privacy is respected



81%

of residents said that they
feel safe when they are alone



76%

of residents said staff
treat them with respect



72%

of residents said that their room and
bathroom are kept clean and tidy

We saw improvements compared to last year in the following areas:



Residents decide when
they go to bed



Residents getting their
favourite foods



More meal variety and residents
enjoying meal times



Residents can express their
opinions without fear of
consequences



Staff knowing the story of the
residents' life



Residents participating in meaningful activities, including on
evenings and weekends, as well as participating in religious
activities that have meaning to the residents

We will continue to work on...

- ✓ Fostering meaningful relationships with other residents and staff
- ✓ Resident choice and decision making
- ✓ Social engagement and meaningful activities
- ✓ Providing residents with access to outdoor spaces