

108 residents responded to the Quality of Life Survey in 2024



94%

residents say they
feel safe when alone



94%

of residents said they
decide which clothes they
want to wear



88%

of residents said they
feel their possessions
are secure



88%

of residents said staff pay
attention to them



85%

of residents said they get the
health services they need

We saw improvements compared to last year in the following areas:

- Residents get the health services they need
- Residents have other people to do things together with them
- Residents decide which clothes they wear
- Residents say food is attractively presented
- **Residents have opportunities to spend time with like-minded residents***
- Residents feel their possessions are secure

**Priority area on our 2024/25 Quality Improvement Plan*

We will continue to work on...

- ✓ Fostering meaningful relationships with staff and residents
- ✓ Enhancing staff communication with families
- ✓ Creating a quieter and more peaceful environment for residents