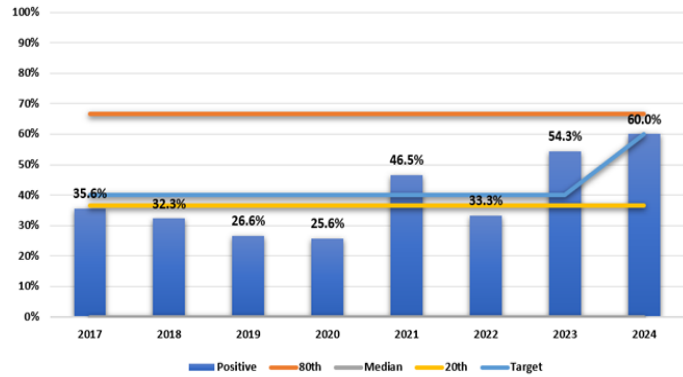




## Apotex Quality Improvement Plan: Progress Report 2024-25

Measure/Indicator	Source/Reporting Period	2023-24 Baseline Performance	2024-25 Target	2024-25 Performance																					
<p># of unplanned visits to the emergency department per 100 residents</p> <p>ED (Emergency Department) Transfers Unadjusted 4-Quarter Rolling Average, PCC</p> <table><caption>ED (Emergency Department) Transfers Data</caption><thead><tr><th>Period</th><th>Apotex (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>FY2023 Q2</td><td>15.70%</td><td>14%</td></tr><tr><td>FY2023 Q3</td><td>14.80%</td><td>14%</td></tr><tr><td>FY2023 Q4</td><td>14.70%</td><td>14%</td></tr><tr><td>FY2024 Q1</td><td>12.50%</td><td>14%</td></tr><tr><td>FY2024 Q2</td><td>12.40%</td><td>14%</td></tr><tr><td>FY2024 Q3</td><td>12.90%</td><td>14%</td></tr></tbody></table>	Period	Apotex (%)	Target (%)	FY2023 Q2	15.70%	14%	FY2023 Q3	14.80%	14%	FY2023 Q4	14.70%	14%	FY2024 Q1	12.50%	14%	FY2024 Q2	12.40%	14%	FY2024 Q3	12.90%	14%	Local data collection January 1 – December 31 2024	14.3%	14%	12.9%
Period	Apotex (%)	Target (%)																							
FY2023 Q2	15.70%	14%																							
FY2023 Q3	14.80%	14%																							
FY2023 Q4	14.70%	14%																							
FY2024 Q1	12.50%	14%																							
FY2024 Q2	12.40%	14%																							
FY2024 Q3	12.90%	14%																							
<p>Percentage of residents without a psychosis who were given antipsychotic medication</p> <p>Percentage of Residents on Antipsychotics without a Diagnosis of Psychosis 4-Quarter Rolling Average (Unadjusted Data)</p> <table><caption>Percentage of Residents on Antipsychotics without a Diagnosis of Psychosis Data</caption><thead><tr><th>Period</th><th>Apotex (%)</th><th>Ontario (%)</th></tr></thead><tbody><tr><td>FY2023 Q1</td><td>20.7%</td><td>20.7%</td></tr><tr><td>FY2023 Q2</td><td>18.3%</td><td>20.5%</td></tr><tr><td>FY2023 Q3</td><td>16.8%</td><td>20.3%</td></tr><tr><td>FY2023 Q4</td><td>15.4%</td><td>20.1%</td></tr><tr><td>FY2024 Q1</td><td>14.2%</td><td>19.9%</td></tr><tr><td>FY2024 Q2</td><td>13.8%</td><td>19.6%</td></tr></tbody></table>	Period	Apotex (%)	Ontario (%)	FY2023 Q1	20.7%	20.7%	FY2023 Q2	18.3%	20.5%	FY2023 Q3	16.8%	20.3%	FY2023 Q4	15.4%	20.1%	FY2024 Q1	14.2%	19.9%	FY2024 Q2	13.8%	19.6%	interRAI Minimum Data Set Q2-Q3 Fiscal Year 2024/25	19.2%	19%	13.8%
Period	Apotex (%)	Ontario (%)																							
FY2023 Q1	20.7%	20.7%																							
FY2023 Q2	18.3%	20.5%																							
FY2023 Q3	16.8%	20.3%																							
FY2023 Q4	15.4%	20.1%																							
FY2024 Q1	14.2%	19.9%																							
FY2024 Q2	13.8%	19.6%																							

Measure/Indicator	Source/Reporting Period	2023-24 Baseline Performance	2024-25 Target	2024-25 Performance																		
<p>I have opportunities to spend time with other like-minded residents*</p>  <table><caption>Data for I have opportunities to spend time with other like-minded residents*</caption><thead><tr><th>Year</th><th>Positive (%)</th></tr></thead><tbody><tr><td>2017</td><td>35.6%</td></tr><tr><td>2018</td><td>32.3%</td></tr><tr><td>2019</td><td>26.6%</td></tr><tr><td>2020</td><td>25.6%</td></tr><tr><td>2021</td><td>46.5%</td></tr><tr><td>2022</td><td>33.3%</td></tr><tr><td>2023</td><td>54.3%</td></tr><tr><td>2024</td><td>60.0%</td></tr></tbody></table>	Year	Positive (%)	2017	35.6%	2018	32.3%	2019	26.6%	2020	25.6%	2021	46.5%	2022	33.3%	2023	54.3%	2024	60.0%	interRAI Resident Quality of Life Survey January 1 – December 31 2024	54.3%	60%	60%
Year	Positive (%)																					
2017	35.6%																					
2018	32.3%																					
2019	26.6%																					
2020	25.6%																					
2021	46.5%																					
2022	33.3%																					
2023	54.3%																					
2024	60.0%																					
% of all Baycrest hospital and long term care staff who have completed relevant EDI and antiracism education	January 1 – December 31 2024	Collecting baseline	50%	46.4%																		

\*always + most of the time