

Quality Improvement Plan 2025-26

Baycrest Hospital

Baycrest

baycrest.org

Our Quality Improvement Plan is a document that describes key improvements that we will work on together to ensure our patients have exceptional care and experiences.



Provide Exceptional Patient and Family Centred Care

Our priority this year is to keep patients and families well-informed by providing information that is most relevant to the patient's care during their stay in the hospital.



Provide Effective Care

Our goal is to provide effective care for older adults focusing on delirium prevention, identification and management, informed by best practice guidelines.



Protect our Patients from Harm

Keeping our patients free from harm continues to be our goal, focusing on the prevention of pressure injuries through mobilization and repositions strategies.



Keep our Workplace Safe

Providing a respectful and safe environment for everyone who works, volunteers, learns and receives care at Baycrest is an organizational priority that we remain committed to. Over the coming year, we will collect data on workplace violence incidents to understand current state, measure progress, identify risk factors and develop targeted prevention strategies.



Equity, Diversity & Inclusion

Over the coming year, our initiatives will focus on delivering meaningful and accessible training to staff as well as building leadership capacity. This includes a focus on the importance of offering a diverse and impactful approach to Equity, Diversity and Inclusion and anti-racism education.

