



**Excellent Care for All**  
**Quality Improvement Plans (QIP): Progress Report for 2018/19 QIP**

	Measure/Indicator from 2018/19	2017/18 Performance	2018/19 Target	2018/2019 Performance
1	% of discharge summaries sent from hospital to community care provider within 48h of discharge	29.3%	60%	60.15%
2	% of identified ambulatory care clients with medication reconciliation completed on discharge	Collecting baseline	90%	64%
3	% of patients identified as meeting Health Link criteria who are offered access to Health Links approach	Collecting baseline	100%	100%
4	% of patients who received the information they needed when they were admitted (% positive).	Collecting baseline	75%	84%
5	Number of workplace violence incidents reported by hospital workers within a 12 month period.	156	187	166
6	Pressure ulcer incidence rate	0.67	0.26	0.32
7	Total number of alternate level of care (ALC) days contributed by ALC patients within the specific reporting month/quarter using near-real time acute and post-acute ALC information and monthly bed census data	13.87	13.97	12.59
8	% of residents who have Improved or remained independent in mid-loss Activities of Daily Living	8.19%	9.40%	11.96%
9	% of residents who respond that staff ask how my needs can be met (% positive)	33%	40%	34.2%
10	Number of ED visits for modified list of ambulatory care-sensitive conditions* per 100 long-term care residents.	21.53	20.50	17.37