



About the program

The Family Care Connection (FCC) Program is a completely **Free Service** for families

FCC volunteers are also members of the Baycrest Apotex Family Advisory Council (FAC) which advocates for quality of life and continuous improvement in resident care.

Connect with us

To get paired with an Family Care Connection volunteer, email FCC@baycrest.org

or

talk to the social worker on your resident's floor.

Apotex Family Care Connection Program



The future of aging is here.



New to Baycrest?

**You're not alone.
Talk to someone who understands.**

We've been in your shoes.

Our volunteers are here to help you through this transition.

We're here to help.

The Family Care Connection (FCC) Program helps families who are moving a loved one into the Apotex Centre, Jewish Home for the Aged at Baycrest.

Our trained FCC volunteers have also supported their own family members through the move into Baycrest. They understand what you're going through and can listen, offer empathy and provide peer support.

FCC volunteers can:



Answer your questions before or after your loved one moves in.



Share practical tips and insights learned from their own experience.



Offer reassurance and emotional support as your loved one settles into life at Baycrest.