

# 2025 Apotex Resident Quality of Life Survey Results

104 residents responded to the Quality of Life Survey in 2025



**88.5%** of residents said

they feel safe when alone



**85.6%** of residents said

they decide what clothes to wear



**83.7%** of residents said

they get the services they need



**82.7%** of residents said

they are treated with respect by staff



**81.7%** of residents said

their privacy is respected during care

## Improvements noted in the following areas:

- ✓ Residents say they can express their opinions without fear\*
- ✓ Residents say food is attractively presented
- ✓ Residents say they can go where they want on the “spur of the moment”
- ✓ Residents say staff ask how their needs can be met
- ✓ Residents say they have enjoyable things to do on the weekends

\*Priority area within the 2025/26 Quality Improvement Plan

## We are focused on improving:

- ✓ Helping residents speak up and feel heard
- ✓ Strengthening relationships between staff and residents
- ✓ Enhancing the dining experience
- ✓ Increasing opportunities for residents to enjoy their community